

#### Things all Members Should Know:

#### 1. General Club Contact Info

- a. Phone Number: 904-287-7529
- b. General Email: info@dwagolf.com
- c. Website: <u>www.golfsouthhampton.com</u>
- d. Visit our Facebook page for various announcements and events

#### 2. Club Information Updates

a. Club information and updates are given in weekly email blasts, as well as the Friday Night Dinner menu and other event notifications. Please be sure that you are on the club email list.

#### 3. Making Tee Times

- a. 14 day advanced privileges
- b. Call, Book Online, or stop by the Golf Shop
- c. 24 hour cancellation policy
- d. General Public can only make tee times 7 days in advance
- e. Full Golf Members can only walk in the designated twilight hours
- f. Guests of Full Golf Members must pay the appropriate guest of member fee but are permitted to walk with a Full Golf Member in the designated twilight hours.

#### 4. Hours of Operation

- a. Golf Shop: 7am-7pm during daylight savings time, 7am-6pm during the winter months.
- b. Food and Beverage: Please see F&B section below for hours as they vary.
- c. Tee Times: 7am to 6:45pm during daylight savings time, 7am-5:45pm during the winter months.
- d. Range Hours: 6:45am to one hour before dark
- e. Hours may vary slightly depending on daylight

## 5. Saturday Game

a. There is currently a game on Saturday mornings that is being run by our members. We will be happy to provide any information if you would like it.

## 6. Wednesday Night Tournament

- a. The Golf Shop offers a Wednesday Night 9 hole Tournament with varying formats during the summer months.
- b. We ask that all participants sign up in the Golf Shop by 3pm of the event day to help us know who will be playing so that we can prepare for the event.

## 7. Tuesday/Thursday Groups

a. There are currently two groups of members that play every Tuesday and Thursday morning at different times. We will be happy to provide any information if you would like it.

## 8. Ladies Golf Group

a. The club has a couple of different Ladies groups that plays on Tuesdays, Thursdays, and Saturdays, please refer yourself to Head Golf Professional, Willy DiStefano if you are interested. He can be reached at 904-287-7529 or <u>willy@dwagolf.com</u>.

#### 9. Guests of Members

- a. Daily member guest rates may vary throughout the year and are available upon request from the Golf Shop Staff.
- b. Guests may walk with a Full Golf Member for the appropriate guest of member rate during the designated twilight hours.
- c. Guests receive guest privileges only when accompanied by a member

#### 10. Lessons

- a. Specialty packages and rates are offered by each instructor
- b. Lessons are given by:
  - i. PGA Director of Golf, Willy Distefano, PGA
  - ii. PGA/CMAA General Manager, Jim Houston
  - iii. Head Golf Professional, Kris Smith

#### 11. Reciprocal Tee Times

a. As a Full Golf Member of the club, the Golf Shop has several relationships set up where the club is able to offer special Pro-Pro reciprocal rates at area course should you be interested in playing another course.

#### 12. Member Walking Privileges

- a. Full Golf Members can only walk in the designated twilight hours
- b. Guests of Full Golf Members must pay the appropriate guest of member fee but are permitted to walk with a Full Golf Member in the designated twilight hours.

## 13. Junior Golf

- a. The club currently offers a special Youth Membership for juniors ages 24 and under.
- b. Juniors may walk at the designated walking times for juniors.
- c. Juniors ages 16 and over must have a valid driver's license to operate a golf cart.
- d. The club offers special Junior rates for golf.
- e. The club currently participates in the PGA Junior League and forms a team to compete on an annual basis.
- f. Summer Golf Camps are available during the summer months for Juniors.

## 14. Range Balls

- a. The range opens at 6:45am and closes one hour prior to sunset.
- b. Full Members Only Area, All Members must have their card with them at all times and if accompanied by a guest, must check in at The Golf Shop so the team knows a guest is with them.
- c. Range Balls may be picked up in the Golf Shop or on the back Members Only Area.

## 15. Golf Shop

a. Full Golf Members are entitled to special discounts on in stock and special order merchandise, please consult the Golf Shop Staff for specifics.

- b. The Golf Shop will generally match the pricing of local golf stores and off site retailers on various types of golf equipment.
- c. The Golf Shop will special order most items and is able to offer discounts if items like gloves, balls, etc. are special ordered in bulk.

## 16. Member Golf Association

a. The club currently has an active Member Golf Association that offers events throughout the year. Please contact Head Golf Professional, Willy DiStefano for more information.

## 17. Member Tournaments

- a. The club offers a few major tournaments throughout the year such as Club Championship, Member-Member, The Match Play, and Member-Guest. Information for these events is available from Head Golf Professional, Willy DiStefano.
- b. Smaller club tournaments are also offered throughout the year and information related to those events is available through the club email blasts and bulletin boards around the club. The Member Golf Association typically runs these events.
- c. All sign up lists for these events are located in the Golf Shop and the Golf Shop Staff can assist you with event sign up.

## 18. 210 Cup

- a. Every year we have a reciprocal golf tournament against St. Johns Golf and Country Club and Cimarrone Golf Club to determine the best club on CR 210. It generally takes place in mid-summer.
- b. Certain qualifying procedures exist and this information can be obtained from Head Golf Professional, Willy DiStefano.
- c. Prior to the event the team will be announced, uniforms will be distributed, and a team meeting will be held to discuss the team lineup and other information relating to the event.

# 19. Food and Beverage

- a. A 20% discount is given on everyday Food and Beverage purchases at the club to all Full Golf Members.
- b. Reservations are not required for any function but are requested in order to help the staff prepare.
- c. Breakfast is served on weekends during designated hours.
- d. Lunch is served daily from 11am-3pm.
- e. Dinner is offered for our Thursday Trivia Night from 6pm-9pm and on Friday Nights from 5:30pm-8:30pm.
- f. We offer a special trivia game on Thursday Nights from 7pm-9pm where teams are formed by various members and guests in attendance. Prizes are awarded to top point finishers.
- g. From time to time the club will offer special Social events, please refer to the Social Calendar of Events for more Info.

# 20. Accounting and Membership

- a. All monthly member statements are emailed to each member by the 3<sup>rd</sup> of each month.
- b. All member charges for the prior month are billed on the 11<sup>th</sup> of each month or next business day after.
- c. Each member is encouraged to view their statement for accuracy and if there are any questions please contact Jim Houston, 904-287-7529 or <u>ihouston@dwagolf.com</u>.
- d. A valid credit card must be kept on file, no checks will be accepted. Please notify Jim should your credit card information change.
- e. Changes in Membership: Any membership change must be given to Jim 30 days in advance.
- f. Late Fee Finance Charges will apply to past due accounts.

## 21. Management

- a. Management Team:
  - i. DWA Golf Managing Partner: Derek DiStefano PGA, Derek@dwagolf.com
  - ii. DWA Golf Managing Partner and Director of Golf: Willy DiStefano PGA, willy@dwagolf.com
  - iii. DWA Director of Operations and General Manager, Jim Houston PGA jhouston@dwagolf.com
  - iv. Head Chef: Gary Gouge, ggouge@dwagolf.com
  - v. Food and Beverage Front of House Manager: Lisa Naill, LNaill@dwagolf.com
  - vi. Head Golf Course Superintendent: Keith Webb, <u>kwebb@dwagolf.com</u>
  - vii. PGA Head Golf Professional, Kris Smith, ksmith@dwagolf.com